

Signature requested on April 08, 2022

Blue Collar Pet Transport Service Agreement

Business: Blue Collar Pet Transport LLC

reservation@bluecollarpettransport.com 4530 Orange Blossom Trail #540, Orlando, FL, 32839

(888) 208-6669

Recipient: John Doe

john.doe@gmail.com (321) 555-5555

This contract is between Blue Collar Pet Transport LLC (the "Business") and John Doe (the "Client") dated 04/08/2022.

This document is set in place to ensure that the agreement between (the "Client") and Blue Collar Pet Transport LLC on specified date is predetermined and agreed upon before services take place. The individual receiving this agreement is required to read the document in full and provide a signature of approval on all items below before the transport process can officially begin. Failure to do so will result in the individual forfeiting their invoiced amount and receive no services by Blue Collar Pet Transport LLC.

Terms

SHARED RIDE INFORMATION

Blue Collar Pet Transport LLC will provide the shared ride transport services based on pick-up windows detailed in "Clients" invoice. Blue Collar Pet Transport LLC is NOT responsible for any delays or other errors directly associated with traffic, road delays, mechanical issues, or emergencies. Only updated ETAs and requested picture updates are available due to picking up and dropping off multiple animals. ETA times given at booking are not guaranteed. The client must be flexible with pick-up and drop-off times.

Recipient initial

PRIVATE RIDE INFORMATION

Blue Collar Pet Transport will provide private transport services based on a pick-up window specified in the invoice. An expedited routing fee of an additional \$750 will be automatically applied to all agreements with routing start times within 5 days of invoice creation and subject to full payment prior to pickup of animal. A \$500 fee will be applied if any changes are made within 7 days of your window. Blue Collar Pet Transport is NOT responsible for any delays or other errors directly associated with traffic, road delays, mechanical issues, or emergencies and will work around these potential issues to deliver your pet in a reasonable timeline. With private transport, your pet(s) are the only ones on board and are taken directly to their destination. Despite being a direct route, ETA times given at are not guaranteed. All additional information will be given to you per the customer information section of your invoice.

DELAYS

DELAYS due to unforeseen obstacles during transport such as weather, mechanical, road construction, and any other situations that could delay travel time, pick up and drop off time can be affected. All customers will receive an immediate update of any changes.

PAYMENTS

In order to reserve your transport, you must pay a minimum 20% deposit and the contract must be signed. 50% of the initial deposit in non-refundable, the remainder 50% is refundable only if cancelled within 24 hours. Your complete invoice amount must be paid in full once your pet or pets are picked up. Every invoice is non refundable unless otherwise agreed upon. All cancellation requests must be submitted in writing and sent to cancellation@bluecollarpettransport.com with your name and invoice number. Please remember by making a payment you are agreeing to the terms and conditions listed in this contract.

Recipient initial

Liabilities and Coverages

Blue Collar Pet Transport LLC is not liable in the event of a lost or deceased animal in transport as a result of aggression, misinformation, breaking of leash, automotive accident, or sudden stroke/heart attack. Blue Collar Pet Transport LLC is not liable for any pre-existing health conditions that you the client have not outlined in the health report or in the pet information. Health certificates and updated vaccinations are mandatory. Blue Collar Pet Transport LLC assumes no liability for misinformation of animals age and cannot be held accountable or liable for any diseased puppies/kittens/birds as a result of misinforming our staff when booking. Blue Collar Pet Transport LLC will only transport animals greater than 8 weeks of age. Any and all additional coverages must be stated in the item description section of this invoice.

The owner or owner's representatives warrants and represents that the pet(s) is neither dangerous nor aggressive. The owner shall be completely financially responsible for any damage to property, to humans, or to other animals caused by the pet(s) while being transported and shall promptly pay all damages on demand. The owner shall indemnify and hold harmless the company and its agents from any claim or loss resulting from such damage. In the event a pet becomes aggressive in the course of transportation, the company reserves the right to place the pet(s) in a secured crate for safe keeping until delivered to drop off locations, seek a vet professional, or refuse to transport. This is left to the discretion of the driving team in route and of the company.

PET TRANSPORT PROCESS / PREPARING FOR TRANSPORT

- 1) When preparing for transport, include any necessary food and/or bedding that is needed to accompany the pet on the trip. Food that is provided by Blue Collar Pet Transport is subject to a \$50 additional fee. The Client is required to provide food and eating schedules. Pets on-board will only receive purified water provided by Blue Collar Pet Transport.
- 2) Clients must have a Health Certificate for each pet signed by a USDA certified veterinarian that is no more than 10 days old.
- 3) On the pet journey it will receive plenty of exercise and love along the way! During walk

breaks, handlers will utilize a slip-knot style leash in order to prevent pets from escaping. Blue Collar Pet Transport will not utilize collars or leashes provided by the Client for safety reasons.

- 4) Blue Collar Pet Transport will arrange for the drop-off. Blue Collar Pet Transport will call with a given time frame for the drop off to ensure the Client is prepared to greet the pet upon its arrival home. At drop-off Blue Collar Pet Transport requires photo I.D. and signature.
- 6) The Client (hopefully) writes us a great review! If the Client was satisfied with the pet transport process, Blue Collar Pet Transport loves to hear about it and see some photos of their arrival home!

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MEDIA RELEASE

By initialing and undersigning you hereby consent to the use by Blue Collar Pet Transport LLC, and those acting with permission and authority of BCPT, of all photographs, videotape, or other images or recordings that BCPT has taken of or in which you may be included, for all purposes, in any and all media including the Internet, without limitation, including promotion, solicitation, advertising or trade.

Are fully aware that your likeness may appear in materials available to students, parents, faculty or staff of BCPT, and individuals outside of the BCPT community and general public.

You hereby waive any right to inspect or approve the finished images or other content, including advertising copy or printed matter, in which they may be used. You understand that any distribution of the images will be fully compliant with BCPT policies, statements and values. You release BCPT and those acting under their authority from any liability related to the alteration, intentional or otherwise, that may occur in connection with the processing, editing, transmission, display or publication of the images, and understand that images may be cropped or altered for purposes of illustration.

You understand that all images in which you participate, including film, photographic prints, digital files or video are the exclusive property of BCPT and I grant to BCPT the unrestricted right to copyright, publish and republish the images.

Gratuity

Although this is not required, gratuity for our drivers is much appreciated. Our drivers work very hard to maintain our customer service satisfaction goals. Gratuities / tipping is an option for our

customers to show their appreciation for the efforts put forth by the driver when caring for their pets.

Signatures

This contract may be signed electronically or in hard copy. If signed in hard copy, it must be returned to the Business for valid record. Electronic signatures count as original for all purposes.

By typing their names as signatures below, both parties agree to the terms and provisions of this agreement.

Business signature

Owner name	Richard Hardy
Owner signature	Richard Hardy
Business date signed	04/08/2022

Recipient signature

Recipient name	
Recipient signature	
Recipient date signed	